

Dear Families,

We are looking forward to restarting visitation from **10th** August 2020. Visits will be held in the garden or conservatory if the weather is bad. As you're aware there must be controlled numbers of recorded visits during the current crisis, therefore visits must be by appointment only and be pre-booked with our team.

PLEASE NOTE: If you respond 'yes' to any of these questions, please do not arrange a visit:

- **Have you been feeling unwell recently?**
- **Have you had a recent onset of a new continuous cough?**
- **Do you have a high temperature?**
- **Have you noticed a loss, or change, in your sense of taste or smell?**
- **Have you had contact in the last 14 days with anyone with COVID-19 symptoms or someone with confirmed COVID-19?**

Before Visit:

- Please call reception on **01926 651166** to book a visitation slot.
- We regret that currently no children are permitted to visit.
- Only **2** family members can visit.
- Visits will be restricted to **30 minutes** and strict 2-metre social distancing must always be maintained.

On Arrival:

- Please remain in your mode of transport and call reception on **01926 651166**.
- We will come to find you when we are ready to let you in.
- Please use the hand sanitiser provided.
- We will give you a mask, which must always be worn during your visit.
- We will take your temperature upon arrival.
- Please follow all directions from staff. We will direct you to the visitation area.

During the Visit:

- Please **DO NOT** touch the resident. This includes hugging, hand-holding or kissing.

Bromson Hill Nursing Home

tel:
01926 651166

email:
info@bromsonhill.co.uk

address:
Bromson Hill Nursing Home, Ashorne, Warwick CV359AD

- Always maintain the 2-metre rule.
- Please do not pass anything to the resident or staff member.
- We won't be able to offer you any food and drink.

Thank you in advance for your cooperation. Together we can reduce the risk of infection and get back to normal as soon as possible.

See you soon,

Carmen Niculaescu
Home Manager

BM Care Warwick